

La Vieille Ferme

Terms and conditions

Booking Conditions

1. The property known as 'La Vieille Ferme' is offered for holiday rental subject to confirmation by the owner to the client. Bookings from persons under 18 years of age are not accepted.
2. To reserve the property, the client should complete and sign the booking form and return it together with payment of the initial non-refundable deposit (25% of the total rent due). Following receipt of the booking form and deposit, the owner will send a confirmation letter. **This is the formal acceptance of the booking.**
3. The balance of the rent together with security deposit (see clause 4) is payable not less than eight weeks before the start of the rental period. If payment is not received by the due date, the owner reserves the right to give notice in writing that the reservation is cancelled. Reservations made within eight weeks of the start of the rental period require full payment at the time of booking.
4. A security deposit of £200 or 200€ per property is required in case of, for example, damage to the property or its contents. However, the sum reserved by this clause shall not limit the client's liability to the owner. The owner will account to the client for the security deposit and refund the balance due within one week after the end of the rental period (less any deductions to cover the cost of any damage or unreasonable cleaning costs).
5. Subject to clauses 2 and 3 above, in the event of a non-insurable cancellation, refunds of amounts paid will be made if the owner is able to re-let the property and any expenses or losses incurred in so doing will be deducted from the refundable amount. The client is strongly recommended to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for the party's belongings, public liability etc, since these are not covered by the owner's insurance.

Arrival and Departure

6. The rental period shall commence at **4.00pm** on the first day and finish at **10.00am** on the last day. Arrival time is between **4pm** and **8pm**. The owner shall not be obliged to offer accommodation before the time stated and the client shall not be entitled to remain in occupation after the time stated. The owners cannot, under any circumstances, be held responsible for any situation arising from arrival outside these stated times.

Terms of occupancy

7. Numbers in excess of those agreed on the booking form is not permitted. Strictly no pets. No camping is permitted on the property grounds. Due to the nature and age of the buildings, our insurance does not permit smoking indoors. Smoking outdoors only please.
8. **The client agrees to be a considerate tenant and to take good care of the property and to leave it in a clean and tidy condition at the end of the rental period, ready for immediate occupation.** The owner reserves the right to make a retention from the security deposit to cover additional cleaning costs if the client leaves the property in an unacceptable condition. The client also agrees not to act in any way which would cause disturbances to those residents in neighbouring properties. The owners reserve the right to personally or through their representative to eject any hirer or members of the hirer's party whose behaviour is unacceptable.
9. The client and the party acquire no rights whatsoever over the property excepting occupation as a holiday let for the period booked. The client shall not sub-let or reassign the property.

Owner's Liabilities

10. The use of the accommodation, pool, equipment and any other amenities provided on site is entirely at the client's risk and no responsibility can be accepted for loss, damage, injury to a user or visitor personally or loss or damage to a user's or visitor's belongings, including any motor vehicle or its contents.

11. Due to the age and nature of the buildings, the owner cannot accept liability for any personal injury incurred directly or indirectly during your stay. Please note that several of the properties have open, wooden staircases, low beams, uneven floors etc, as you would expect in any buildings of this age. The garden has a well, pond and swimming pool. Children must be supervised by an adult at all times on site. The proprietors cannot be held responsible for the indigenous animals, birds or insects which may be present in or around the buildings.

12. The owner shall not be liable to the client for any temporary defect or stoppage in the supply of public services to the property, nor in respect of any equipment, machinery or appliance in the property, garden or pool; nor for any loss, damage or injury caused by adverse weather conditions, riot, war, strikes or any other matters beyond the control of the owner; nor for any loss, damage or inconvenience caused to or suffered by the client should the property be destroyed or substantially damaged before the start of the rental period. In such event the owner shall within seven days of notification to the client refund to the client all sums previously paid in respect of the rental period.

Under no circumstances shall the owner's liability to the client exceed the amount paid directly to the owner for the rental period.

Please ensure that you have all documentation necessary before departure (eg passports, travel and vehicle documentation, driving licence, insurance and health cover).

Swimming pool and grounds

13. Pool safety is of the utmost importance. Swimming pools carry dangerous risks. On arrival at the property, you and all members of your party must take note of the location, layout and depth of the swimming pool. Please note pool warning signs and instructions for use. Children must be supervised at all times by an adult. You and your party agree to take full responsibility for the safety of all members of your party in and around the swimming pool.

No glass or china is to be taken into or used in the pool area. Plastic glasses are provided. Should any glass or china fall into the pool, the emptying cleaning and re-filling of the pool can take a number of days. As this is an expensive exercise, it could lead to loss of your security deposit.

Young children must be accompanied at all times by an adult in the grounds of the property.

Please note - rural homes

As with most properties in rural France, we have a septic tank and therefore only natural body waste and toilet paper may be flushed. All other waste must be put in sanitary bins provided. An initial supply of toilet paper and toilet cleaner will be provided.